



सत्यमेव जयते

Phone : 25872455
Fax : 25872466

भारत सरकार Government of India
दिल्ली दुग्ध योजना DELHI MILK SCHEME

पश्चिमी पटेल नगर West Patel Nagar,
नई दिल्ली New Delhi-110008

संदर्भ सं. 1-2/2022/EDP/DMS

दिनांक 21.07.2023

Ref. No. **Subject: Appreciation for Providing Exceptional ERP Services and Support.** Date

Dear Team Sort String Solutions LLP,

I am writing this letter to express my sincere appreciation for the outstanding ERP services and support that your Team (Sort String) has provided to Delhi Milk Scheme. Since we initiated our partnership, your ERP services have been instrumental in streamlining our business processes, enhancing efficiency, and optimizing our resource allocation. Your team's deep understanding of our requirements and the industry-specific challenges we face has ensured that the ERP system is tailored to our needs, enabling us to achieve our business objectives more effectively.

Furthermore, I want to highlight the exceptional support we have received from your team throughout the implementation and ongoing maintenance phases. Your prompt response to our queries and the timely resolution of any issues have been crucial in minimizing disruptions to our operations. Your team's patience, expertise, and commitment to customer satisfaction have made the entire experience smooth and hassle-free. I would also like to acknowledge the comprehensive training programs you have provided to our employees. The training sessions were well-structured, and your trainers exhibited great patience and professionalism in ensuring that our staff members fully understand the functionalities and best practices associated with the ERP system. As a result, our team has been able to maximize the benefits of the ERP system, thereby improving productivity and collaboration across departments.

On behalf of Delhi Milk Scheme, I extend our sincere gratitude to every member of your team who has contributed to our success. We look forward to continuing our partnership with Sort String Solutions LLP and exploring new avenues for collaboration in the future.

Once again, thank you for your remarkable ERP services and support. Your professionalism, technical expertise, and commitment to customer satisfaction have made a significant impact on our organization.

Please accept our heartfelt appreciation, and I wish you and your team continued success in all your future endeavors.

Yours sincerely,



(Chinmoy Jit Sen)

महाप्रबन्धक / General Manager
भारत सरकार / Govt. of India
दिल्ली दुग्ध योजना / Delhi Milk Scheme
पश्चिमी पटेल नगर / West Patel Nagar
नई दिल्ली - 110008 / New Delhi - 110008